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November 6, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

RE: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

In accordance with the Procedures outlined in the Protective Order¹ and the Second Protective Order² entered in the above-captioned proceedings, enclosed please find the Acknowledgements of Confidentiality executed by the undersigned counsel to Hancock, Jahn, Lee & Puckett, LLC d/b/a Communication Axxess Ability Group ("CAAG") to obtain access to Confidential and Highly Confidential materials filed in these proceedings.

The Acknowledgments are being served on Commission Staff and Video Relay Service providers as indicated on the attached Certificate of Service.

Please include the undersigned in the service lists in the above-captioned proceedings.

Sincerely,

Kathleen M. LaValle
Counsel for CAAG

KML/dc
enclosure

¹ *Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123 (rel. Mar. 14, 2012).*

² *Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123 (rel. May 31, 2012).*

CERTIFICATE OF SERVICE

I certify that on November 6, 2012, I caused a copy of the foregoing Letter and Acknowledgement of Confidentiality to be served on each of the following individuals by first class mail:

Jeff Rosen General Counsel CSDVRS, LLC 600 Cleveland Street, Suite 1000 Clearwater, FL 33755	John F. Cannon Stradling Yocca Carlson & Rauth 660 Newport Center Drive, Suite 1600 Newport Beach, CA 92660-6422 <i>Counsel to Purple Communications, Inc.</i>
David J. Bahar Vice President of Government and Regulatory Affairs Convo Communications, LLC 2603 Camino Ramon, Suite 200 San Ramon, CA 94583	Gregory Wallach Klein Law Group 1250 Connecticut Avenue N.W., Ste. 200 Washington, DC 20036 <i>Counsel to ASL Services, LLC</i>
Christopher J. Wright 1200 18 th Street, NW, Suite 1200 Washington, DC 20036 <i>Counsel to Sorenson Communications, Inc.</i>	David A. O'Connor Wilkinson Barker Knauer, LLP 2300 N. Street, NW, Suite 700 Washington, DC 20037 <i>Hamilton Relay Counsel</i>
Lamar G. Stewart Chief Operations Officer Healinc Telecom, LLC 5012 South Cliff Avenue, No. 11 Sioux Falls, SD 57108	Greg Hlibok Consumer and Governmental Affairs Bureau Federal Communications Commission 445 12 th Street, SW, RM 3-B432 Washington, DC 20554
Andrew O. Isar Miller Isar, Inc. 4423 Point Fosdick Drive, NE, Suite 306 Gig Harbor, WA 98335 <i>Regulatory Consultants to Healinc Telecom, LLC</i>	Kris Anne Monteith Acting Chire, Consumer and Governmental Affairs Bureau Federal Communications Commission 445 12 th Street, SW, Rm. 3-B432 Washington, DC 20554



Kathleen M. LaValle
Counsel to CAAG

APPENDIX A**Acknowledgment of Confidentiality****CG Docket Nos. 03-123 and 10-51**

I hereby acknowledge that I have received and read a copy of the foregoing Protective Order in the above-captioned proceeding, and I understand it.

I agree that I am bound by the Protective Order and that I shall not disclose or use Stamped Confidential Documents or Confidential Information except as allowed by the Protective Order.

I acknowledge that a violation of the Protective Order is a violation of an order of the Federal Communications Commission.

I certify that I am not involved in Competitive Decision-Making.

Without limiting the foregoing, to the extent that I have any employment, affiliation, or role with any person or entity other than a conventional private law firm (such as, but not limited to, a lobbying or advocacy organization), I acknowledge specifically that my access to any information obtained as a result of the Protective Order is due solely to my capacity as Counsel or Outside Consultant to a party or as a person described in paragraph 8 of the foregoing Protective Order and agree that I will not use such information in any other capacity.

I acknowledge that it is my obligation to ensure that Stamped Confidential Documents are not duplicated except as specifically permitted by the terms of the Protective Order.

I certify that I have verified that there are in place procedures at my firm or office to prevent unauthorized disclosure of Stamped Confidential Documents and Confidential Information.

Capitalized terms used herein and not otherwise defined shall have the meanings ascribed to them in the Protective Order.

Executed this 6 day of November, 2012.



Kathleen M. LaValle

Partner

JACKSON WALKER L.L.P.

214.953.6144

APPENDIX B**Acknowledgment of Confidentiality****CG Docket Nos. 03-123, 10-51**

I hereby acknowledge that I have received and read a copy of the foregoing Second Protective Order in the above-captioned proceeding, and I understand it.

I agree that I am bound by the Second Protective Order and that I shall not disclose or use Stamped Highly Confidential Documents or Highly Confidential Information except as allowed by the Second Protective Order.

I acknowledge that a violation of the Second Protective Order is a violation of an order of the Federal Communications Commission.

I certify that I am not involved in Competitive Decision-Making.

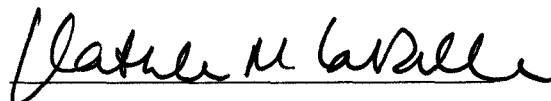
Without limiting the foregoing, to the extent that I have any employment, affiliation, or role with any person or entity other than a conventional private law firm (such as, but not limited to, a lobbying or advocacy organization), I acknowledge specifically that my access to any information obtained as a result of the Second Protective Order is due solely to my capacity as Outside Counsel or Outside Consultant to a party or as a person described in paragraph 11 of the foregoing Second Protective Order and agree that I will not use such information in any other capacity.

I acknowledge that it is my obligation to ensure that Stamped Highly Confidential Documents are not duplicated except as specifically permitted by the terms of the Second Protective Order.

I certify that I have verified that there are in place procedures at my firm or office to prevent unauthorized disclosure of Stamped Highly Confidential Documents and Highly Confidential Information.

Capitalized terms used herein and not otherwise defined shall have the meanings ascribed to them in the Protective Order or the Second Protective Order.

Executed this 6 day of November, 2012.



Kathleen M. LaValle

Partner

JACKSON WALKER L.L.P.

214.953.6144